Social Responsibility Policy

What does CSR mean for iHasco?

1. We recognise that our social, economic, and environmental responsibilities to these stakeholders are integral to our business. We aim to demonstrate these responsibilities through our actions and within our corporate policies.

2. We take seriously all feedback that we receive from our stakeholders and, where possible, maintain open dialogue to ensure that we fulfil the requirements outlined within this policy

3. We shall be open and honest in communicating our strategies, targets, performance, and governance to our stakeholders in our continual commitment to sustainable development

4. The Managing Director is responsible for the implementation of this policy and will make the necessary resources available to realise our corporate responsibilities. The responsibility for our performance on this policy rests with all employees throughout the company.

Our Partnership focus

1. We shall ensure a high level of business performance while minimising and effectively managing risk ensuring that we uphold the values of honesty, partnership, and fairness in our relationships with all our stakeholder

2. We shall support the development of our external stakeholders through led training courses and using our facilities for all of our business partners to hold seminars and industry meetings

3. Our contracts will clearly set out the agreed terms, conditions and the basis of our relationships and will operate in a way that safeguards against unfair business practices

4. We shall encourage suppliers and contractors to adopt responsible business policies and best practice

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5. We shall encourage dialogue with local communities for mutual benefit
6. We will register and resolve customer complaints in accordance with our standards of service
7. We shall support and encourage our employees to help local community organisations and activities in our region, particularly our employee chosen charities.
8. We shall work with local schools, colleges, and universities to assist young people in choosing their future careers through ongoing apprenticeship and development schemes
9. We shall operate an equal opportunities policy for all present and potential future employees; offering our employees clear and fair terms of employment and providing the necessary resources to enable their continual development
10. We shall maintain a clear and fair employee remuneration policy and shall maintain forums for employee consultation and business involvement
11. We shall provide safeguards to ensure that all employees of whatever nationality, colour, race, or religious belief are treated with respect and without sexual, physical, or mental harassment
12. We shall provide, and strive to maintain, a clean, healthy, and safe working environment in line with our Health and Safety policy
13. We shall develop Environmental policies and objectives as part of the business planning cycle.

Our commitment to quality

As a reputable provider of legally required training and instructional content, iHASCO is committed to upholding the quality and standard of material as laid out by our industry governing bodies.

1. We shall endeavour to uphold the quality and standard as laid out by the HSE with regard to our training content
2. We shall continue to ensure that our material receives full accreditation from RoSPA (Royal Society for the Prevention of Accidents); CPD (Continual Professional Development Certification Service); CIEH (Chartered Institute of Environmental

Health); IATP (Independent Asbestos Training Providers); The Stress Management Society

3. We shall ensure that we continue to consult industry experts with regard to the content of our training to ensure absolute quality and accuracy
4. We shall ensure that all our business processes are regularly monitored and subject to internal review in order to uphold standards of quality and consistency
5. We shall adhere to the commitments laid out in all our company policies
6. We shall remain committed to providing our clients and partners with the very best available content, service, and support

Copies of accrediting body certification available upon request.